Privacy Policy

- **Balsamiq Cloud** is governed by the **Balsamiq Cloud Terms of Use and Privacy Policy (https://docs.balsamiq.com/cloud/tos/)**.
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- **balsamiq.com**, **docs.balsamiq.com** and **support.balsamiq.com** are governed by the **Balsamiq.com Terms of Service (/termsofuse)** and **Privacy Policy (/privacy)**.
- **community.balsamiq.com** (our forums, hosted by Discourse.org) are governed by these **Terms of Service (https://forums.balsamiq.com/tos)**.

Effective March 15th 2008.

Our Commitment to Privacy

Your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our homepage and at every point where personally identifiable information may be requested.

The Information We Collect

This notice applies to all information collected or submitted on the Balsamiq Studios LLC website. On some pages, you can order products, make requests, and register to receive materials. The types of personal information collected at these pages are:

> *Name*
> *Address*
> *E-mail address*
> *Phone number*
> *Credit/Debit Card Information*

How We Use Information

We use the information you provide about yourself when placing an order only to complete that order. We do not share this information with outside parties except to the extent necessary to complete that order.

We use return e-mail addresses to answer the e-mail we receive. Such addresses are not used for any other purpose and are not shared with outside parties.

You can register with our website if you would like to receive our newsletter as well as updates on our new products and services. Information you submit on our website will not be used for this purpose unless you fill out the registration form.

Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt out or otherwise prohibit such unrelated uses.

Our Commitment to Data Security

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

Our Commitment to Children's Privacy

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

How to Access or Correct Your Information

You can access all your personally identifiable information that we collect online and maintain by emailing **support@balsamiq.com (mailto:support@balsamiq.com)**. To protect your privacy and security, we will take reasonable steps to verify your identity before granting access or making corrections. We use this procedure to better safeguard your information. You can correct factual errors in your personally identifiable information by sending us a request that credibly shows error.

How to Contact Us

Should you have other questions or concerns about these privacy policies, please call us at +1 (415) 367-3531 or send us an e-mail at **support@balsamiq.com (mailto:support@balsamiq.com)**.